# CallCabinet Change Log
# Sprint 6 - Aug 01, 2023

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# CallCabinet Portal Enhancements:

1. All changes to Customer / User settings are logged in the Security Log. The log type should be "Updated" and the Previous / Current setting value should be reflected in the Details column.
2. Per Seat plan is the default assigned package type for all new Customers or Partners. Any existing Partner set to Storage plan should remain unchanged and will be able to add a storage plan customer.
3. The Service Provider and Group ID are no longer mandatory fields on the customer registration page.
4. Added Import/Export of Data from CC Pages (User Management, Extension Management, and Phonebook)
5. From Partner View, partners can now set the Partner View page as their default landing page when they login.
6. Added MFA Support via 2FA Apps
7. Modified Call Type value in Call Listing Exported data to show the Type name
8. When the left nav is set to always show expanded, it now loads and stays expanded
9. Exporting specifically selected call metadata from Call Listing Export via Excel icon will now export only the selected calls
10. Super Admin or user with appropriate role can define default column view and order for the Call Listing page from Settings \ Grid Management for all Users. Users retain permission to override the default column view and order to meet their personal preference.
11. Users can now adjust column width and setting preferences will be maintained.
12. Keyword Notification emails will now include the Agent Name to provide the recipient with more detail
13. Implemented configurable option to include the download call filename into CallListing Excel export. Refer to Settings \ General \ Company Settings to enable
14. Completed Evaluation Results report will now group questions under appropriate sections as well as added a new column to show the section per question.
15. Added Azure AD Authentication Claim Field Configuration option. Refer to Settings \ General \ Company Settings
16. Added Data Sovereignty Storage location by Site for Partners on Partner View Sites Tab and Admin Report Sites Tab
17. Changed the backgrounds of icons in the Bottom Toolbar to Grey and Purple on Mouseover
18. Updated Per Seat License labels on License tab
    a. License label for QA. Change license "QA Assurance" to "Quality Assurance User".
    b. License Screen "Recording / Capture" to "Screen Capture / Video"
19. Changed Compliance License label on Agent Management Page to "Compliance Licenses (PCI Redaction)"

20. Updated CallTypesEnum with new value ZoomContactCenter and modified Call Listing page to support calls with the new type.

# API Enhancement:

1. Added the ability for Partners to control the "Allow Call Delete" option for end customer accounts using API registration method

# Issues fixed:

1. Increased the size of the filter menu.
2. Resolved player layout and background bar issues.
3. Fixed QC Randomizer to work properly with Restricted User
4. Fixed the Edit button on the Partner page that couldn't be clicked in the lower right corner.
5. Aligned the "Cancel" button of the download part according to the Download button.
6. Fixed the Call Id displayed under the "Copied to clipboard" text in the Call Details page.
7. Resolved the error when clicking the "Personal call" checkbox.
8. Resolved issues with auto logout in the Mozilla Firefox browser.
9. Resolved the issue where the add note window appears again after adding a note but added notes don't display in the required place.
10. Fixed invalid redirect from analytics URL.
11. Fixed the loader of the player control bar that was displaying in the incorrect place when the left navigation menu was expanded.
12. Fixed the call listing filter issue for custom date range.
13. Fixed the ability to download a call via the download audio chunk button even if the borders are not selected.
14. Fixed the Bulk download file format.
15. Fixed the Single call download button.
16. Resolved problems with the Start Time filter.
17. Fixed deleted sites still being shown in the Home page dropdown.
18. Improved the login page for window sizes less than 1000 px.
19. Fixed Demo call agent counting toward license counts.
20. Fixed the issue where the Customer is not active even if it has been activated via email.
21. Fixed the User Info pop-up, which was displaying incorrectly with the top of the window cut off.
22. Fixed the Edit icon for changing retention policy.
23. Fixed the issue where changes to the filters are saved unless the "Apply" button is pressed.
24. Resolved the issue with the Restricted name of custom role.
25. Removed the possibility to change the user's role to "None."
26. Fixed the View User button on the Home Page to open the Security Log page with data only for the selected user.
27. Fixed the issue where calls on the portal sound unclear after 1 minute.
28. Resolved SSO Login issue.
29. Fixed internal server error while editing general settings.
30. Fixed the issue where the Partners column disappears after changing the partner by drop-down.

For any additional information please visit **www.callcabinet.com** or for technical support email **support@callcabinet.com**

# DOCUMENT CONTROLS

| Version | Details | Revised By | Issue Date |
|---------|---------|------------|------------|
| 1.0 | Sprint 6 Release Enhancements and Bug Fixes | Chard Johnston | Aug 01, 2023 |
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