



CallCabinet Change Log Sprint 9.1 - Mar 19, 2024

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CallCabinet Portal Enhancements:

Issue ID	Description
1	<p>Added enforcement for Standard User Licenses for Per Seat & Storage plans</p> <ul style="list-style-type: none"> • Seat or Storage plan customers will no longer have unlimited standard user licenses. • There will be an option to add a Standard User Add On License • For Per Seat customers: Total number of available Standard User licenses will now be the sum of ALL assigned recording Plans + Standard User Add On License count • For Storage Customers: The Total number of available Standard User licenses will now be 3 (Included with account) + Standard User Add On License • There will be a notification when attempting to add an additional user. <p><i>"All Standard User licenses have been consumed. Please contact your Account Manager to add additional Standard user licenses".</i></p>
2	<p>Removed ability to mix Standard Analytics and Advanced Analytics plans for the same customer.</p>
3	<p>Quality Assurance User licenses are no longer unlimited.</p> <ul style="list-style-type: none"> • The Total Quality Assurance licenses are now calculated based on the sum of the Advanced Recording, Standard Analytics, and Advanced Analytics Plans divided by ten, and Rounded Down, plus any Add-on Quality Assurance Licenses <p>NOTE: If a customer has < 10 recording licenses (Advanced Recording + Standard Analytics + Advanced Analytics Plans) and zero Add-on Quality Assurance licenses then they will NOT be able to perform QA or create QA forms. They MUST purchase an additional recording plan or add-on QA license.</p>

For any additional information please visit www.callcabinet.com or for technical support email support@callcabinet.com

DOCUMENT CONTROLS

Version	Details	Revised By	Issue Date
1.0	Sprint 9.1 Release Enhancements	Chard Johnston	Mar 15, 2024
1.1	Updated description of change for Standard User Licenses	Chard Johnston	Mar 19, 2024